M. J. "MIKE" FOSTER, JR.

GOVERNOR

State of Louisiana DIVISION OF ADMINISTRATION

OFFICE OF STATE UNIFORM PAYROLL

MARK C. DRENNEN COMMISSIONER OF ADMINISTRATION

May 21, 2003

OFFICE OF STATE UNIFORM PAYROLL MEMORANDUM #2003-63

TO: All ISIS HR Agencies

FROM: Jena W. Cary

Director

SUBJECT: Barred Insurance Agent

§133 (B) of the payroll deduction rule states:

Unethical or unprofessional conduct of any vendor representative shall result in that individual being barred from participation in state deduction for any vendor.

During the 2002-2003 plan year, complaints were lodged against insurance agent Belinda Rogers. As a consequence, and in accordance with the aforementioned provision, the Division of Administration has barred Ms. Rogers from participating in state deduction for any vendor effective May 1, 2003.

Agencies should make sure that Ms. Belinda Rogers is not allowed to solicit <u>any</u> vendor product to <u>any</u> state employee.

Employee's should be encouraged to report in writing to their Employee Administration office any problems they have with vendors and/or vendor agents. Agencies should then forward the written information to OSUP, faxing any additional documentation to (225) 219-4432 to support the complaint.

Employee's also have the right to submit a formal written complaint to the Louisiana Department of Insurance on any insurance agent or insurance company. Visit http://www.ldi.state.la.us/consumers/complaint_info.htm for complete details. Please make sure employees are made aware of this option.

If you have any questions, please contact Angel Vernon at (225) 342-5344

JWC:ACV